

# Warranty 2024

Orangebox warrants exclusively to the original purchaser of our product that all products under normal use will be free from defects and structurally sound for 10 years from the date of manufacture, subject to the exceptions listed below. Orangebox will repair or replace with the same or comparable product at its option. Orangebox warranties are also subject to the client's regular monthly inspections and maintenance. Any potential defects should prompt the client to remove the product from service and inform Orangebox accordingly. This warranty applies to Orangebox products delivered into North America, Central America, South America and the Caribbean.

## Exceptions

- Electrical components are provided with a 2 year warranty.
- Any upholstery materials will follow the individual supplier's explicit warranty.
- Products considered consumables such as light bulbs.
- Products distributed outside of listed region.

## Exclusions

- Any damage caused during onward freight, improper storage of the product, or damage caused by accident, and normal wear and tear.
- Any abuse, misuse, or accident.
- Any products or components not installed or reconfigured using Orangebox-trained installers.
- While every effort is made to ensure parity of color, the company cannot guarantee an exact color match on any painted metal finish, wood, or commercial variance in fabrics, especially on repeat orders.
- Natural product changes due to aging, exposure to light, naturally occurring markings, scarring and wrinkles in leather.
- Improper customer installation.
- Unapproved modifications to the products carried out by the customer or dealer.

## Design and Continuous Improvement

- Orangebox reserves the right to make changes in design, specification, or materials and discontinue parts and products when such action is deemed reasonable or responsible.

THIS [LIMITED WARRANTY](#) IS THE SOLE REMEDY FOR PRODUCT DEFECTS, AND NO OTHER EXPRESS OR IMPLIED WARRANTY IS PROVIDED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ORANGEBOX SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM ANY PRODUCT DEFECT.

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